

## What happens when an enquiry is made?

**MASH** agency members will share relevant information to ensure:

- The child or young person is safe and well.
- The child or young person and their family benefit from support and / or advice.



## Where can I get more information?

If you want to speak to someone in the **MASH** team for advice, or before making an enquiry please telephone

**01481 723182**

**Remember**—if you have concerns about a child living in Guernsey or Alderney and want to speak to someone, contact the MASH on 01481 723182 and give as much information as you can.

**If you think the child is at immediate risk of harm please call the police on 999 or 112**



**GUERNSEY & ALDERNEY**  
**MULTI-AGENCY SUPPORT HUB**

**MASH**

**Providing support for children and families**



**Contact**

**Telephone: 01481 723182**

**Enquiry forms: [iscp.gg](http://iscp.gg) or [eforms.gov.gg](http://eforms.gov.gg)**

## What is MASH?

The Multi-Agency Support Hub (MASH) is a partnership between:

Guernsey Police  
Children and Family Community Services  
Education Services  
Probation Service  
Youth Justice  
Housing  
Drug and Alcohol Services  
Youth Commission  
Action for Children  
Other health services

All agencies work together to support children, young people and their families.

## Our aim

To provide better support for children in need and their families, with a greater emphasis on early help to ensure children receive the right support at the right time.



## What does MASH do?

MASH is the first point of contact for children in need and their families, from before they are born to 18 years old. Anyone who has a concern about a child can contact the MASH for advice and support.

## What happens with this information?

**The MASH team have a responsibility to promote the welfare of children. We share information at MASH meetings to ensure the best decisions are made for children and to provide them with help and support when it is needed.**

Information held by the MASH will be kept and processed securely, in line with the Data Protection (Bailiwick of Guernsey) Law, 2017. It will only be shared with other people if they need to know to provide assessment or support services.

If professionals refer your child to the MASH for advice and support they will need to discuss this with you first.